

THE BUNNY RETREAT

terms & conditions & booking form

Dear Customer

Thank you for your interest in The Bunny Retreat.

Here you will find background information about who we are plus some important information you need to be aware of before you bring your pet to their holiday destination.

About Us

We have been caring for, loving and enjoying house rabbits for 10 years and have built up a wealth of knowledge and experience of their behaviours, likes and dislikes! When we were looking for a boarding service for our own bunnies, we found it difficult to find adequate facilities in our local area.

This was when the idea of The Bunny Retreat was born.

With our own genuine adoration of, and caring for the welfare of anything bunny or small, coupled with our wonderful facilities for our guests, we believe The Bunny Retreat to be the perfect 'home from home' for your loved pet. We designed The Bunny Retreat to be a place we would be happy to leave our own bunnies – and we truly believe we have succeeded in our quest.

We are members of the Rabbit Welfare Association and are a fully insured boarding business.

Accommodation

The Bunny Retreat is secure, heated and air-conditioned and houses twelve luxurious hutches: nine of which are 5' x 2' x 2' and three which are 4' x 2' x 2'.

Weather-permitting, your pet will have access to our lawn via their own portable run.

We welcome other small animals such as guinea pigs, hamsters, gerbils, mice and rats.

Cages for hamsters, gerbils, mice and rats need to be provided by you.

Of course, our guests will receive plenty of cuddles and attention from their caring hotel managers!

Health

The health of our guests is extremely important to us.

Bunnies For the wellbeing of your bunny and our other bunny guests, it is critical he / she is **vaccinated against Myxomatosis (6-monthly) and Viral Haemorrhagic Disease VHD (yearly).**

It is imperative that, if your bunny is to be vaccinated for the first time, or after the vaccinated time has lapsed, the vaccinations are administered at least 2 weeks prior to their stay with us. The Myxomatosis and VHD inoculations cannot be given at the same time and must be 2 weeks apart. Bear this in mind when booking in your bunny.

Only bunnies with up-to-date vaccinations (accompanied by the vet-signed vaccination card) can be permitted. **Please bring the vaccination card with you when you drop off your bunny.**

Guinea Pigs There are currently no vaccination requirements for piggies,

Other Small Animals There are currently no vaccination requirements for hamsters, gerbils, mice or rats.

Telephone 07971 170395 **Address** 7 Brayton Drive, Doncaster, DN4 8TE

THE BUNNY RETREAT

terms & conditions & booking form

Food

The price of the boarding includes the following:

A constant supply of fresh **hay**

A constant supply of fresh **water**

Fresh **veggies** as an evening treat

Lots of **cuddles** and **attention** from adoring carers!

If your pet has a favourite dried food, please bring sufficient for their stay with us.

Drop Off & Collection

Please call to discuss our drop off and collection times.

Remember to bring any toys or preferred grooming brushes to help your pet feel at home when at The Bunny Retreat.

Prices

5' Hutch	Single Rabbit or Guinea Pig	£4.25 per day	Hamsters, gerbils, mice & rats: Own cage & dried food supplied by you
	Two Rabbits or Guinea Pigs	£6.75 per day	
	Three Rabbits or Guinea Pigs	£9.75 per day	
4' Hutch	Single Rabbit or Guinea Pig	£3.50 per day	£2.50 per cage per day
	Two Rabbits or Guinea Pigs	£5.75 per day	
	Three Rabbits or Guinea Pigs	£8.75 per day	

Arrival and departure days will be charged in full.

Deposit A £10 deposit per guest / cage will be required to secure your booking. This is non-refundable if your booking is cancelled at any time.

Balance The balance will be due 1 week prior to our guests' stay with us, or you may pay the full amount at time of booking.

Payment We accept payment by cash or cheque (made payable to C Hayle).

Difficult Details

Illness & Ill Health If any pet shows signs of disease, illness or injury, we reserve the right not to accept them for boarding.

Your pet will not mix with the other boarders (to minimise the risk of any infection) except for its own family and will be checked over daily. Therefore, The Bunny Retreat will not be held responsible for any illnesses such as Myxomatosis, Viral Haemorrhagic Disease (VHD), fly strike, mites or any other common disease.

Should your pet show signs of illness during their stay with us we will, where possible, contact your specified vet, or our local vet for advice **at cost to you**. If bonded pets need to be separated in the interest of their health and safety, you will be charged for the additional accommodation, payable on collection of your pets.

Non-Collection If your pet is not collected within 10 days of the agreed collection date and you have not contacted us to inform us differently and we are unable to get in touch with you via the information you provided, we reserve the right to have your pet re-homed and legal action will be taken to reimburse boarding fees and any re-homing costs.

Telephone 07971 170395 **Address** 7 Brayton Drive, Doncaster, DN4 8TE

THE BUNNY RETREAT

terms & conditions & booking form

Please complete and sign the booking form and return with your deposit of £10 per guest / cage to secure their stay with us. Alternatively, you may pay the full amount now. Please make cheques payable to **C Hayle**.

Your Name _____

Address _____

_____ Post Code _____

Contact Telephone Home _____ Mobile _____

Email _____

Guest (s) Details

Name _____	Name _____	Name _____
Type of Pet _____	Type of Pet _____	Type of Pet _____
DOB _____	DOB _____	DOB _____
Gender _____	Gender _____	Gender _____

Vet Details Name & Address _____

Telephone _____

Dates of Stay

	Weekday	Date	Month	Year
From	_____	_____	_____	_____
To	_____	_____	_____	_____

Times for drop off and collection by prior arrangement only. So, if discussed:
Drop off time: _____
Collection time: _____

Total cost £ _____ (inclusive of arrival & departure days)

Emergency contact number _____

Hutch Size 5' _____ 4' _____

(please tick)

We will endeavour to honour your request, but if the hutch size you require is not available, you will be advised before your pet stays with us

Does your pet prefer Water Bottle _____ Water Bowl _____
(please tick)

Signature _____

Date _____

By signing you state you agree with the terms and conditions stated.

Telephone 07971 170395 **Address** 7 Brayton Drive, Doncaster, DN4 8TE